

## INFORMATION FOR PATIENTS

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# Your hair loss voucher

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Sherwood Forest Hospitals NHS Foundation Trust (SFHT) is committed to providing wigs or head coverings for NHS patients who have temporary, long-term, or permanent hair loss due to a medical condition or its treatment. If you are entitled to a hair loss prescription from SFHT you will be given a voucher to help with the cost of purchasing a wig, head piece or head coverings.

### How do I get a voucher?

Vouchers are sent to you by email. Paper vouchers can also be requested.

**If you are a dermatology / alopecia patient** your consultant will give you a hair loss prescription. Please take this to Clinic 2 reception at King's Mill Hospital, or the General Office at Newark Hospital and your voucher will be issued. You will be entitled to two vouchers per year.

**If you are a SFHT cancer patient, having chemotherapy which causes hair loss**, your chemotherapy/oncology nurse, or haematology nurse will ensure that you receive your hair loss voucher. They will talk to you about this during your first appointment in the chemotherapy department. You will be entitled to one voucher per year or one per new treatment.

For further support regarding hair loss call the Macmillan Cancer Information and Support Service on 01623 672333, call your local centre or email [sfh-tr.cancer.info@nhs.net](mailto:sfh-tr.cancer.info@nhs.net)

### Where can I use my hair loss voucher?

You can take your voucher to any of the NHS-approved wig suppliers listed on this fact sheet. Your voucher can be used to purchase a wig, hair piece or head coverings. If the cost of your purchase exceeds the value of your voucher, you will be asked to pay the difference directly to the wig supplier. VAT exemption will apply.

We recommend you look at a wide range of wigs and approach different suppliers. It is important you find a supplier that you feel comfortable with as the providers will be the people you contact for any aftercare. SFHT request feedback about your experience of using the NHS suppliers. Your feedback ensures you and future patients receive the best services possible.

### Which wig should I choose?

There are many different types of wigs available. Real hair wigs are not generally prescribed by the NHS, are very costly, and can be difficult to style and maintain.

Recent advances in the production of synthetic fibre wigs have ensured a high quality lower cost alternative. Synthetic wigs are much easier to style and maintain.

Your wig provider will discuss fully the benefits and drawbacks of each type of wig. They will help you to choose the right wig for you.

## How do I look after my wig?

Your wig supplier will talk to you about how to care for your wig and will provide full instructions. They can also recommend products to use to help you keep your wig in good condition.

## What do I do with my old wig?

Wigs that you no longer require can be donated to the wig bank, who support the reuse and recycling of wigs. You can donate and send your wigs to:

**SW Wig Bank, Simply Wigs Ltd**  
Unit 2a-2b Spa Fields Industrial Estate  
New Street, Slaithwaite, Huddersfield,  
West Yorkshire, HD7 5BB  
Telephone: 01484 840100

## List of NHS approved hair loss specialists / wig providers who accept SFHT hair loss vouchers:

- **Trendco**  
Suite 1A, The Hub, 40 Friar Lane,  
Nottingham, NG1 6DQ

Appointments at King's Mill Hospital /  
Newark venue available on request.

Telephone: 0115 947 5316  
Website: [www.trendco.co.uk](http://www.trendco.co.uk)

- **Wig Wonders**  
91 Bolingey Way, Hucknall,  
Nottingham, NG15 6TQ

Home visits available based upon  
need.

Telephone: 07900 921 594  
Website: [www.wigwonders.co.uk](http://www.wigwonders.co.uk)

- **Rivelli Capelli**  
2nd Floor, 5 Victoria Street,  
Nottingham, NG1 2EW  
Telephone: 0115 950 2802 / 07528  
055 021  
Website:  
[www.rivellicapelliwigstudio.co.uk](http://www.rivellicapelliwigstudio.co.uk)

- **Gordon Bassett**  
12 Ryton Street, Worksop,  
Nottinghamshire, S80 2AU  
Telephone: 01909 473 368  
Website: [www.gordonbassett.com](http://www.gordonbassett.com)
- **Beauty Spot (specialists in black and Asian wigs)**  
499-501 Alfreton Rd, Nottingham NG7  
5NH  
Telephone: 0115 9788110
- **Face Facts**  
1 Steep Hill, Lincoln, Lincolnshire, LN2  
1LS  
Telephone: 01522 544727  
Email: [enquiries@face-facts.co.uk](mailto:enquiries@face-facts.co.uk)  
Website [www.face-facts.co.uk](http://www.face-facts.co.uk)

## Patient Experience Team (PET)

In addition to the hair loss feedback form please contact PET with any compliments, concerns or complaints.

**King's Mill Hospital:** 01623 672222

**Newark Hospital:** 01636 685692

**Email:** [sfh-tr.PET@nhs.net](mailto:sfh-tr.PET@nhs.net)

If you would like this information in an alternative format, for example, large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call the Patient Experience Team on 01623 672222 or email [sfh-tr.PET@nhs.net](mailto:sfh-tr.PET@nhs.net).

This document is intended for information purposes only and should not replace advice that your relevant health professional would give you.

External websites may be referred to in specific cases. Any external websites are provided for your information and convenience. We cannot accept responsibility for the information found on them.

If you require a full list of references for this leaflet (if relevant) please email [sfh-tr.patientinformation@nhs.net](mailto:sfh-tr.patientinformation@nhs.net) or telephone 01623 622515, extension 6927.

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