

Further advice and information:

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Further sources of information

NHS Choices: www.nhs.uk/conditions

Our website: www.sfh-tr.nhs.uk

Patient Experience Team (PET)

PET is available to help with any of your compliments, concerns or complaints, and will ensure a prompt and efficient service.

King’s Mill Hospital: 01623 672222

Newark Hospital: 01636 685692

Email: sfh-tr.PET@nhs.net

If you would like this information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call the Patient Experience Team on 01623 672222 or email sfh-tr.PET@nhs.net. This document is intended for information purposes only and should not replace advice that your relevant health professional would give you. External websites may be referred to in specific cases. Any external websites are provided for your information and convenience. We cannot accept responsibility for the information found on them. If you require a full list of references for this leaflet, please email sfh-tr.patientinformation@nhs.net or telephone 01623 622515, extension 6927.

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INFORMATION FOR PATIENTS

Bereavement card

Emergency Department

King’s Mill Hospital

Mansfield Road
Sutton in Ashfield
Notts NG17 4JL
Telephone: 01623 622515, extension 2789

Newark Hospital

Boundary Road
Newark
Notts NG24 4DE
Telephone: 01636 681681

We are sorry for your loss

The staff of the Emergency Department would like to offer their sympathy and understanding to you on your recent bereavement.

Whether this was sudden and unexpected, or had been anticipated for some time, the death of a relative or friend may be an event that is hard to come to terms with.

You may experience overwhelming feelings, which may be frightening and difficult to understand.

Bereavement Centre

Staff at the centre will help you following the death of a loved one.

They assist with:

- Getting a death certificate
- Formally registering the death
- Referral of a death to the Coroner.

You will need to call them so that they can take essential details first before they meet you. Calling them the day after the death is best.

If they are not available when you call, you can leave a voicemail message, and they will call you back shortly after.

Please don't visit them without an appointment. If you do you could have a lengthy wait to see someone, and they would not wish to cause you any unnecessary additional distress at very a difficult time.

Their telephone number is **01623 622515**, extension **4189** or **4190**, or you can email: sfh-tr.bereavementcentre@nhs.net

